Joan Francis 141-11th Avenue San Francisco CA 94118

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Cost and service of large or virtually monopoly telecommunications companies are undesirable. Competitively priced internet service and reasonably responsive and effective customer service is healthy for residents and businesses. The greater public, the customers of internet service providers must be served, not the shareholders of a few, large, national or multinational conglomerates. The service with which a company like Sonic provides me is crucial to the cost effectiveness and quality management of my business and personal life. We need competition, we need broadband providers. Sincerely,

Joan Francis